

# Account Access, Bill Pay & Online Services

## GTE Online Banking

- > Check your accounts and pay your bills 24/7
- > Transfer funds, eStatements, set up balance alerts
- > Open additional accounts or apply for a loan

## Bill Pay

- > Save on stamps, envelopes, and time
- > Pay several bills with one secure login
- > Make one-time or schedule recurring payment
- > 24 months of account history available online

## We Guarantee Payment

- > Your payment is guaranteed to arrive by the scheduled Pay Date
- > If your payment is delayed or is not received due to system error, we will reimburse charges that may occur\*
- > Sophisticated fraud detection and prevention tools
- > Receive helpful email reminders when a payment is due or when it's been paid

## Popmoney

- > Pay someone online by using their email address or cell phone number

## Deposit2GO

- > Deposit checks with a scanner, iPhone or Android

**Greg and Michele**  
members since 1981

## Mobile Banking

- > Check balances, transfer funds, access online banking from your mobile device at [gtemobile.org](http://gtemobile.org)

## Phone Banking

Get fast, easy access to your GTE Financial accounts 24/7 by calling 813.876.6760 or 800.322.7308

- > Inquire on account balance, loan balance, payment, or due date
- > Withdraw by check or transfer funds
- > Verify debit or ATM transactions

### Phone Banking – 1st Time Access Only:

Use your Member Number and the last 4 digits of your social security number

### Online Access – 1st Time Logging In Only:

select the Enroll in Online Banking link.

\*Due to circumstances beyond the control of the Bill Pay Service, particularly delays in handling and posting payments by Billers or financial institutions, some transactions may take longer to be credited to your account. This Service will bear responsibility for any late payment related charges up to \$50.00 should a payment post after its Due Date (Pay Date) as long as the payment was scheduled in accordance with the guidelines described under "Payment Scheduling".

PAYMENT SCHEDULING: The earliest possible Scheduled Pay Date for each Biller (typically four (4) or fewer Business Days from the current date) will be designated within the application when you are scheduling the payment. Therefore, the application will not permit you to select a Scheduled Pay Date less than the earliest possible Scheduled Pay Date designated for each Biller. When scheduling payments you must select a Scheduled Pay Date that is no later than the actual Due Date reflected on your Biller statement unless the Due Date falls on a non-Business Day. If the actual Due Date falls on a non-Business Day, you must select a Scheduled Pay Date that is at least one (1) Business Day before the actual Due Date. Scheduled Payment Dates must be prior to any late date or grace period.